



No. 2-5/2004-BSNL/TR/Pt.

Dated: 4<sup>th</sup> March, 2013

To

All Heads of Circles/ Metro Telephone Districts.

Bharat Sanchar Nigam Limited

**(Except AP, HP, MP, Punjab, Rajasthan, Karnataka, Orissa, Tamilnadu Circle and Kolkata Telephone District).**

**Subject: Unilateral increase in rate of bill collection charges from RS. 5/- to Rs. 10/- by Department of Posts-Looking for cheaper alternatives for collection charges of telephone bills- regarding.**

**Reference: This office letter of even number dated 05-11-2012 & reminder dated 15-01-2013.**

Keeping in view, the unilateral increase in rate of bill collection charges from RS. 5/- to Rs. 10/- per bill by Department of Posts from January, 2012, and non-acceptance of our proposal to roll back the said hike in charges for collection of bills, it was desired to look for cheaper alternatives for telephone bill collection. Accordingly, all the BSNL's Territorial Telecom Circles vide this office letter dated 05-11-2012 were requested to explore and suggest cheaper alternatives for collection of telephone bills.

In this regards despite issue of reminder no response has been received from your Circle so far. It is once again requested to look into the matter on priority and suggest cheaper alternatives for collection of telephone bills latest by 15-03-2013.



**(G.P. Verma)**  
**GM (Finance) – CFA.**