

Bharat Sanchar  
Bhawan, Room No. 211, Ph.  
011-23322064 Fax: 011-23734052



भारत संचार निगम लिमिटेड  
(भारत सरकार का उपक्रम)  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No. 64-03/2009-BB/

Dated 24-12-2013

To,

**All CGMs (Telecom Circle/Metro Telecom Districts)**

**Sub: Physical verification of all the official and residential service landline/broadband connections - reg.**

1. Recently it has come to the notice of this office that one residential service broadband plan of HAG category was working at the residence of a customer in private capacity. The investigation of the matter is under way.
2. It is apprehended that there may be more such cases wherein service landline/broadband connection might be inadvertently working in private capacity.
3. Hence, ***it has been decided by the competent authority to conduct physical verification of all the official and residential service landline/broadband connections.***
4. After physical verification, circle/SSA shall ensure that name of officer/official & designation against each service connection is to be updated in CDR system.
5. The list of such landline/broadband service numbers shall be taken from CDR Data centers.
6. A report should be submitted to this office by 15<sup>th</sup> January 2014 positively by e-mail at [broadbandbsnlco@gmail.com](mailto:broadbandbsnlco@gmail.com) and by FAX at 011-23734052.

**(ANIL JAIN)**  
**PGM (NWP-BB)**

**Copy to:**

- (1) Director (CFA), BSNL Board
- (2) CGM (ITPC), Pune