

BSNL CORPORATE OFFICE
Customer Service Center Cell,
D-TAX CTO Building Behind Eastern
Court, Janpath,
New Delhi-110001.
Ph:23738889 Fax: 23711300



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)

No: 16-12/2012/CSC

Dated: 03.12.2013

To

**The Chief General Managers
All Telecom Circles/ Telephone Districts
BSNL**

Subject: Regarding putting locations of all CSCs on Google Earth.

Sir,

CGMT Rajasthan Circle has intimated vide DO No. S&M-CFA/Misc.info/CSC/2013-14/04 dated 22nd November, 2013 (Copy enclosed for reference) that locations of all the working CSCs in the Circle had put on Google Earth for Customers convenience. With this it will be possible for a customer to locate the nearest Customer Service Centre on visiting Web site <http://www.rajasthan.bsnl.co.in/main/map/index.php>.

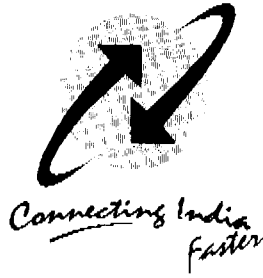
CMD BSNL has appreciated the efforts done by Rajasthan Circle and desires that same activity should also be implemented in all other Circles for BSNL Customers convenience.

Hence you are requested to take personal attention on the matter and implement the above task at the earliest and send the compliance of the same to this office for further perusal by CMD BSNL.

S.K. Gupta
03.12.2013

(S.K.Gupta)
Sr.GM (CSC)
BSNL CO, New Delhi.

A.K.BHARGAVA
CGMT



1734
25/11/13

भारत संचार निगम लि.
(भारत सरकार का उपक्रम)
कार्यालय मुख्य महाप्रबन्धक दूरसंचार
राजस्थान दूरसंचार परिमण्डल,
सरदार पटेल मार्ग, जयपुर-302 008
BHARAT SANCHAR NIGAM LTD.
(A Govt. of India Enterprise)
Office of the
CHIEF GENERAL MANAGER TELECOM.
Rajasthan Telecommunication Circle,
Sardar Patel Marg, JAIPUR-302 008
22nd November 2013

DO No. S&M-CFA/Misc.Info/CSC/2013-14/04

Respected Sir,

This is to bring to your kind notice that Rajasthan Telecom Circle had put locations of all CSCs working in Rajasthan on Google Earth for convenience of our customers. With this it will be possible for a customer to locate the nearest Customer Service Centre on visiting Web Site <http://www.rajasthan.bsnl.co.in/main/map/index.php>.

This is for your kind information please.

With best regards,

Yours sincerely,

(Signature)
(A.K.Bhargava)

Very Good.
Due publicity should be given to this.
All other circles be asked to do this & report compliance.

Shri R.K.Upadhyay
CMD, BSNL
New Delhi

(Signature)
(Signature)

(Signature)
26/11/2013

1243
27/11/13

CC: CM(CAM)

(Signature)

DIRECTOR
2342 L.
DATE 26.11.2013

(Signature)

(Signature)
27/11/13

It relate with
cm(csc) cm(csc) pl.

(Signature)
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